

## End of Service (but continued support for) LXSoftware

Lafayette Instrument will begin the process of ending service for LXSoftware as we focus our feature improvements on LXEdge Polygraph Software.

### What is End of Service?

End of service marks the phase where continued software development begins to wind down. For LXSoftware, this means we will have bug fixes or security patches but will no longer release new feature updates. Compatibility with future operating system updates will not be guaranteed.

### Why the Change?

For thirty years, LXSoftware has been the gold standard for polygraph software. As we look ahead, however, new operating systems, tools and security features are becoming increasingly less compatible with older software applications. In an industry where polygraphs are used for forensic, employment, and evidentiary purposes, it is crucial to provide solutions that leverage future technology for the success of both examiners and the industry. This also gives us the ability to more efficiently support LXEdge and continue to build on what is proving to be a powerful solution.

### What Happens After End of Service?

Lafayette will end service on **December 31, 2025**, after which support will end for LXSoftware. This means the company will no longer provide official technical support, updates, or patches. *You can keep using LXSoftware* as long as it meets your needs. However, be aware that without updates, any software can become vulnerable to bugs or security risks over time.

### Prepare for End of Service by transitioning to LXEdge!

We encourage all users to begin the process of transitioning to LXEdge prior to LXSoftware reaching End of Service. LXEdge has been available in the field for over a year and a half, has had several software updates with additional features, is built on modern software code architecture and shares most features with LXSoftware. *Note: Upgrading to LXEdge requires a Lafayette LX6 system.*

### Key Features of LXEdge:

- New and modern interface
- Improved workflow and automation
- Easier installation and upgrade process
- No third-party USB drivers
- Enhanced template and question set customization
- Capable of implementing sophisticated new algorithms and features

